

Appendix A - Disability Task and Finish Group implementation grid

Recommendation	Target	Progress	Next steps
Submitting freedom of information requests to establish the level of complaints bus companies are receiving from disabled customers in Slough.	Short-term		This will be done through a formal procedure in the Quality Bus Partnership meetings
Ensuring that all SBC regulated taxis have ramps with raised edges.	Short-term		Vehicle checks commencing in November
Undertaking mandatory checks to ensure that taxi drivers were using wheelchair anchoring facilities.	Short-term		Vehicle checks commencing in November
Displaying notices in taxis as to the rights of disabled service users not to be charged differently.	Short-term	Advisory posters and cards have been developed and printed. These will be circulated in due course as well as being put on the SBC website.	
Using mystery shopping of both taxi and bus services to check compliance with standards.	Short-term		This work will be co-ordinated with the Consumer protection team. Officers may also contact Healthwatch Slough for their expertise / experience

<p>Increasing the publicity of Slough's Leisure Offer for disabled residents and their entitlements.</p>	<p>Short-term</p>	<p>Since April 2019 the Active Slough team have:</p> <ul style="list-style-type: none"> • Promoted SBC's disability programme through direct contact and consultation with Destiny Support, delivering an 8 week multi-sports programme. • Had information stalls at autism awareness, Health Watch, Special Voices and Hope College events. • Contacted all supported living homes and care agencies via email. • Publicised to agencies disability sports sessions including football, dance and polybat. • Attended Arbour Vale School assemblies to promote disability programmes. • Launched a teen disability team who were invited to play at Reading Football Stadium. 	<p>Continue to liaise with relevant groups and agencies.</p>
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<p>Reviewing the accessibility of pathways to Slough's new green gyms.</p>	<p>Short-term</p>	<p>SBC has carried out a review of green gyms and have found them to be accessible at all sites. However not all equipment is accessible, but this is dependent on the nature and type of disability.</p>	<p>Continue to research more disability friendly equipment at sites.</p>
<p>Including information on the importance of keeping pathways clear in the aforementioned campaign, as well as the impact obstruction can have upon disabled residents.</p>	<p>Short-term</p>		<p>Officers will work with Comms team to increase awareness via various channels.</p>
<p>Commissioning a survey of disabled bus users, with the results to be reported back to the Health Scrutiny Panel.</p>	<p>Medium-term</p>		<p>This will be done through a formal procedure in the Quality Bus Partnership meetings</p>
<p>Investigating opportunities for establishing further disabled parking bays across the borough, in consultation with disabled residents, and with a particular focus on improving access to shops and local services.</p>	<p>Medium-term</p>		<p>Officers will review disabled parking borough-wide and conduct a statutory consultation on more disabled parking around shopping areas.</p>

Reviewing recently installed crossing points to consider where double-yellow lines might be effective.	Medium-term		Officers will identify locations borough-wide and implement changes
The Health Scrutiny Panel reviewing the impact of the Outcome 4 group's ambitions regarding Category 3 accessible housing in five years time.	Long-term		
Seeking to incorporate separate baby nappy changing facilities and disabled toilets in all new SBC buildings, and installing Changing Places toilets where possible.	Ongoing	<p>Disabled toilet installed at new HQ, however as we do not anticipate this building to be heavily used by the public and because the Trust are not moving we have not installed a nappy changing facility or changing places toilets (as there is one nearby at The Curve). However we have installed transgender toilets.</p> <p>The Task & Finish Group report has also been shared with the Team working on the localities strategy so will be noted in the design process for the new hubs.</p>	
Ensuring disabled residents are consulted in the planning stages for the new town centre, to make Slough an exemplary area for those with disabilities.	Ongoing		The council will ensure EQUI plans are included in consultations on plans for the town centre

<p>As the council regenerates Slough, ensuring that all new or re-designed pathways are DDA compliant.</p>	<p>Ongoing</p>		<p>All schemes and projects have a process for reviewing the accessibility issues and therefore will be addressed through this checklist and audit.</p>
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